



bowker IT

ICT Solutions for Schools



Bowker IT's new **ICT Solutions for Schools** resource delivers all aspects of ICT that a school could need. From technical personnel who will help schools to plan current and future ICT requirements, to the installation of the latest ICT solutions and ongoing support, it provides the degree of flexibility and value for money that schools are looking for.

Schools can choose one, or all, of Bowker IT's solutions:

1. On-site assessment and strategic advice. Bowker IT will:

- Visit a school to assess and audit its current ICT provision
- Make tailored recommendations based on a school's needs, budget, size, anticipated growth and other factors unique to the school

2. Bowker IT can install a wide range of ICT solutions including:

- School curriculum and administration servers, PCs, laptops and tablets
- Interactive whiteboards and AV solutions
- Robust wireless solutions
- VoIP telephony (with call savings)
- Security systems, CCTV, fire systems, electrical work and more

3. Ongoing support:

- A dedicated service desk is on hand to solve any ICT issues and provide ongoing advice
- An optional internal ticketing system, visible to both the school and the Bowker IT team, supports collaborative working
- Regular site visits will be undertaken if required

Bowker IT believes great ICT is invisible, connecting users seamlessly without any indication of the behind the scenes work going into it. Using Bowker IT means schools will work with an experienced team:

- Of reliable professionals, with a high level of varied expertise
- Which has Microsoft accreditations and full CRB checks
- Who are always ready to help. Simply pick up the phone
- That proactively monitors school's servers to highlight potential issues before they even happen
- Who can be flexible and are happy to provide support at a time that suits each school

Bowker IT offers schools a set number of hours per year for a fixed fee – then the technicians are in the hands of each individual school. The support contracts are highly flexible; schools allocate the allotted support time in any way they see fit according to changing circumstances and priorities. Transparent fees ensure no shock expenditure.

Do you have a question about any aspect of your school's ICT, from broadband or the latest tablets to virtual servers and SIMS?

If so, contact **Bowker IT's dedicated schools team:**

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